

# Sonoran Armament Warranty Policy

## Our Commitment to Quality

At Sonoran Armament, we build firearms to the highest standards of precision, reliability, and durability. Every rifle and component is engineered to perform in demanding environments and deliver exceptional performance. We stand behind our craftsmanship and materials with a Limited Lifetime Warranty for the original owner.

## Limited Lifetime Warranty

Sonoran Armament warrants that all Sonoran Armament manufactured firearms and components will be free from defects in materials and workmanship for the lifetime of the original purchaser. This warranty applies only to the original retail purchaser and is non-transferable. If a defect occurs due to manufacturing or material failure during normal use, Sonoran Armament will repair or replace the product at our discretion.

## What Is Covered

- Manufacturing defects
- Material defects
- Functional failures under normal use
- Defective parts produced by Sonoran Armament
- Assembly errors originating from factory production

## What Is NOT Covered

- Improper installation of aftermarket parts
- Modifications or alterations to the firearm
- Normal wear and cosmetic wear
- Improper maintenance or cleaning
- Use of reloaded or remanufactured ammunition
- Ammunition outside SAAMI specifications
- Abuse, neglect, or misuse
- Unauthorized repair attempts

- Accidental damage or improper storage
- Corrosion due to environmental exposure

## **Ammunition Disclaimer**

Sonoran Armament firearms are designed to operate with factory-produced ammunition meeting SAAMI specifications. Use of reloaded, remanufactured, overpressure, or non-SAAMI specification ammunition may void this warranty. Damage caused by improper ammunition is not covered under warranty.

## **Warranty Claim Process**

- Step 1 – Contact Support: Provide name, contact information, firearm model, serial number, and description of the issue.
- Step 2 – Receive Authorization: Our team will issue a Return Authorization (RA) number if warranty service is required.
- Step 3 – Ship the Product: Follow provided shipping instructions and ensure the firearm is unloaded.
- Step 4 – Inspection and Repair: Our technicians will inspect the product and determine warranty eligibility.

## **Turnaround Time**

Typical turnaround times for warranty service range from 2–6 weeks depending on the repair.

## **Limitation of Liability**

Sonoran Armament shall not be liable for incidental damages, consequential damages, loss of use, loss of profits, or damage to other equipment or property. Liability is limited solely to repair or replacement of the defective product.

## **Legal Compliance**

All returned firearms must comply with federal, state, and local laws. Certain returns may require shipment through a licensed FFL dealer depending on jurisdiction.

## **Contact Information**

Sonoran Armament Customer Support [info@sonoranarmament.com](mailto:info@sonoranarmament.com)